

## A New Video to Help People Supported by CLS Submit a Complaint

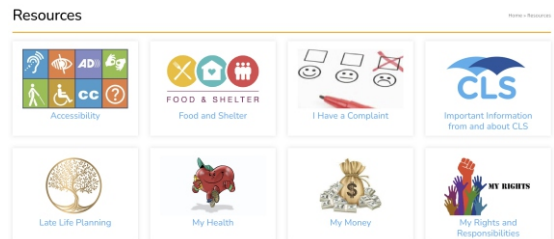
- Are you upset about something regarding the supports you receive from CLS and are not sure who to talk to about it?
- Have you talked to the Leader of the program and are still not satisfied?

In an effort to ensure all of the people CLS supports know how to file a complaint, we have created a short video that we hope will help answer some questions.

This video is stored on our website in the Resources section.



<https://www.communitylivingsociety.ca/resources/>



Once you are on the Resources section, click on “I Have a Complaint”. Then you will see:

### I Have a Complaint

I Have a Complaint (Video)



I Have a Complaint (Video with ASL) coming soon



The video with ASL will be available in May.

## We appreciate your feedback



- ? Do you have an idea you'd like to share?
- ? Do you have a concern that we should know about?
- ? Maybe you want to let us know about something great we did.

Community Living Society (CLS), in partnership with artists with disabilities, Massey Theatre and the UBC Canadian Institute for Inclusion and Citizenship, is thrilled to invite you to our third disability theatre play – *We All Need A Home*.

Based on research and lived experience, the play is co-created with and acted by a group of talented and dedicated theatres artists with intellectual and developmental disabilities.

- More than 5,000 people with intellectual and developmental disabilities in British Columbia are looking for homes.
- Housing is a human right.
- Housing is not just a basic need but a critical determinant of health.
- Inclusive housing:
  - provides a sense of home and belonging;
  - is safe, accessible and affordable;
  - provides individuals with choice and control over day-to-day decisions and with supports that meet their disability specific needs; and
  - promotes independence, dignity, quality of life and inclusion for individuals to participate as full citizens in their neighbourhood.

Disability theatre is intended to entertain and communicate a message that will lead to social change. It embraces the profound recognition that disabled people's lives and experiences are inherently valuable. Moreover, disability theatre necessitates that the topic and messages come from the people most affected: we must lift up, listen to, follow and highlight the perspectives of those who are most impacted.

**Ticket prices are on a sliding scale. CLS will also have access to some complimentary tickets. If you wish to access these, please contact Vicky Pascoe at [vpascoe@clsbc.ca](mailto:vpascoe@clsbc.ca)**

**On the opening night (June 4<sup>th</sup>) there will be guest speakers, an inclusive housing showcase and a reception following the performance.**



**WE ALL NEED A HOME**

a new play about the rights and needs of people with intellectual and developmental disabilities to have a home

Directed by  
Jessica Anne Nelson,  
Leyton Schnellert & Jordy Matheson

Tickets:  
[MasseyTheatre.com](http://MasseyTheatre.com)  
1-888-655-9090

Thursday June 4, 7:00pm  
Friday June 5, 12:30pm  
Saturday June 6, 4:00pm

**Massey Theatre**  
735 8<sup>th</sup> Ave, New Westminster



Informed by disability justice principles, the self-advocate co-creators supported by CLS identified this topic of inclusive housing.

- All performances will be relaxed with dimmed lighting, soft sounds, and space for audience members to move around. A quiet sensory space will be provided outside of the theatre in a section of the lobby.
- The actors will be using microphones to assist people who are hard of hearing.
- ASL will be provided. Audience members who rely on ASL are encouraged to select tickets close to the front.
- Captions will be projected on the stage.
- Wheelchair seating is available. We recommend companions reserve seating nearby, if possible, to allow people with mobility needs to reserve accessible seats.
- There are accessible washrooms in the lobby.
- You will find plenty of free parking at the back of the building. Ramp access is available at both front and back entrances. Unfortunately, the Balcony level is not yet accessible.