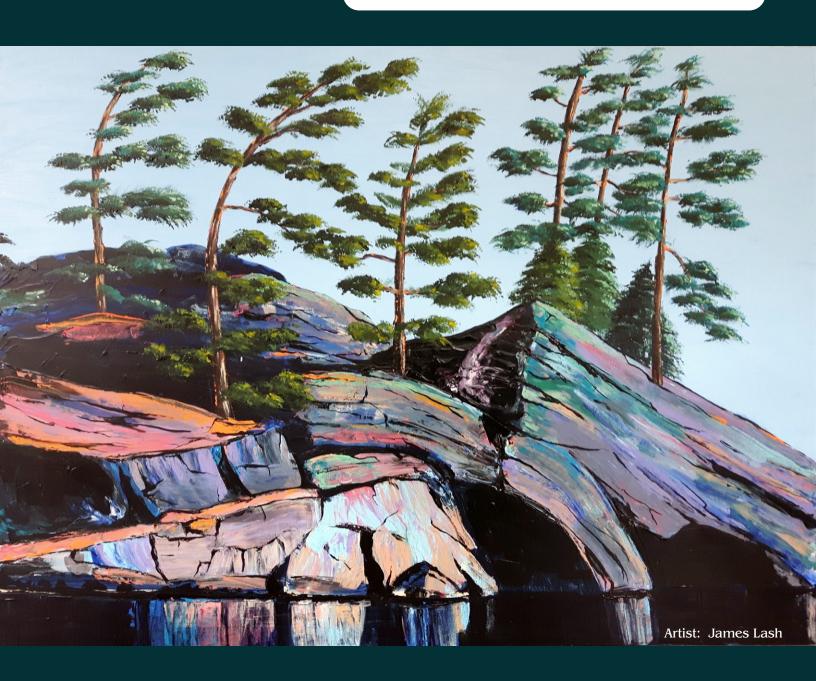
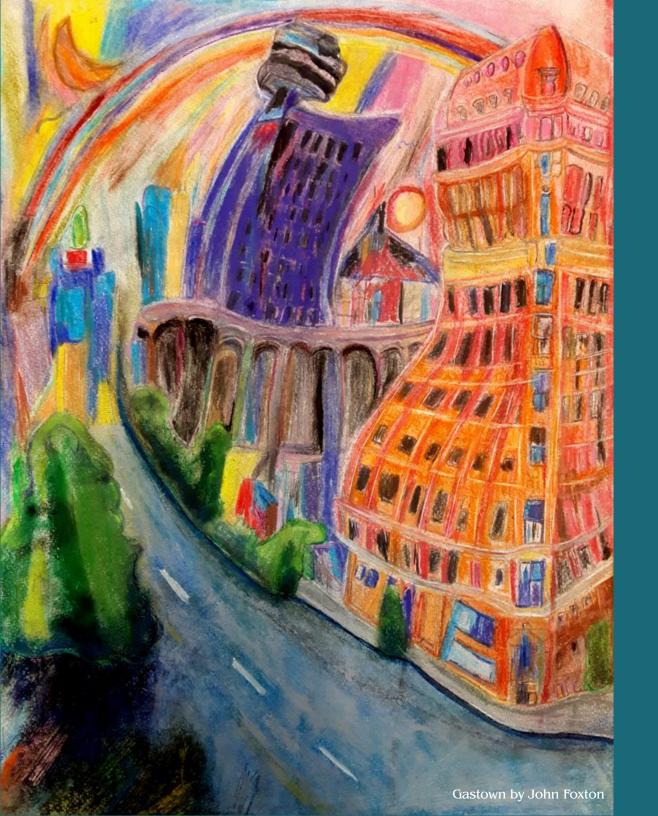


2020-2021 in Review





2020 - 2021 Board of Directors



Susan Powell Chair



Darius Maze Vice Chair



Wesley Ma Treasurer



Susan Regan Director



Dawn Palmer Director



Reba Noel Director



Penny Dale Director



Vikas Patel Director



Todd Stewart Director



Christine Tunn Director

Directors who left mid-term: Briano Barillaro Brian Salisbury





Communities where every person lives with dignity and enjoys a full life.



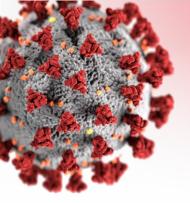
Supporting people to live as full citizens.



Respect Community Integrity Accountability



imagine it-live it



A World Pandemic

Message from the CEO and the Board Chair



Susan Powell Board of Directors Chair

descon Fourth



Janice Barr Chief Executive



The COVID-19 pandemic came in the early spring of 2020 and continued throughout the year. CLS listened to the advice from the health authorities to determine the best path forward.

We worked to balance the needs of the people we support and their families, with the commitment to keep everyone safe.

Personal Protective Equipment

To keep everyone safe, CLS supplied Personal Protective Equipment (PPE, for example: masks, gloves, goggles, gowns) to staff and individuals. In the early days of the pandemic, PPE supplies were hard to find because everyone needed it. CLS did everything we could to have enough PPE for everyone who needed it.











Protocols and Safety Measures

When the pandemic started, and as it continued and health authorities gave us new ideas, CLS changed how it provided support. We tried to balance the needs of the people we support and their families with the commitment to keep everyone safe.

Vaccines

The end of 2020 came with some hope when vaccines were made. Many staff and individuals at CLS were able to get the vaccine early in 2021. This helped to decrease the chance of getting the virus.



The CLS Leadership Team



Janice Barr Chief Executive Officer



Gillian Rhodes Chief Operating Officer



Laura Barroetavena Chief Financial Officer



Samantha Dickson Director of Projects and Policy



Roxanne Wiseman Director of Quality Assurance



Brenda Henderson Director of Programs



Marcela Herrera Director of Programs



Max Sumner Director of Programs



Elke Tilgner Director of Programs



Heather Jones Director of Programs



Aaron McQueen Controller



Vicky Pascoe Manager of Administration



Judy Wilson Manager of Human Resources



Alan James Manager of Property and Fleet



Artist: Linda Raudonus

CLS has a Strategic Plan which guides the work we do. Strategic Planning is about **Action Words** that help us achieve our goals:





ADVANCE FULL CITIZENSHIP

Increase:

Self-Determination Personal Development Social Inclusion

Introduce:

Active Support to all CLS Staff

Exercise:

Fundamental Rights

Be Accountable:

For Results We Seek to Achieve

Improve:

Quality of Personal Planning

Understand:

What Citizenship Means





BUILD COMMUNITIES THAT INCLUDE EVERYONE

Identify:

Partnerships with Local Communities

Provide:

Take:

Training A Leadership Role

Seek:

Opportunities and Community Partners

Enable:

Individuals to Expand Their Connections

PROMOTE ORGANIZATIONAL RESPONSIVENESS

Increase:

Responsiveness and Accountability Readiness and Resilience of Staff Review:

Structures, Policies, and Practices







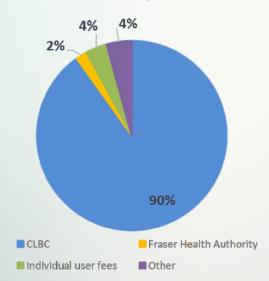
FINANCE

At the end of March 31, 2021, CLS Financial Status is summarized in these graphs:



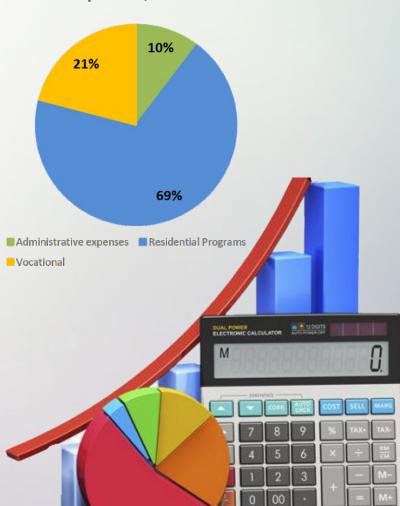
Money Coming In

Revenues \$34.5M



Money Going Out

Expenses \$34M



What's Happening at CLS

4 individuals moved into new apartments

This past year CLS successfully started a new program with the Cooperative Housing Federation of BC (CHFBC). Four people now happily live independently in their new homes as active members in their community. They have made strong connections with neighbours and building staff who are happy to plan and strategize with them about future plans, like starting a gardening project. The success of the program means more people can live independently in their community.





With the help of a consultant and technology expert, CLS started a technology project with 3 parts. The pandemic caused some delays, but goals were still met.

- Part #1 5 individuals started using new technology devices, like iPads, to support them to meet their needs.
- Part #2 One of the CLS homes got new "Smart" technology that uses the internet. This helped the 4 individuals living in the home to live more independently.
- Part #3 CLS started working on a plan to provide services using technology, like computers. This project still has lots of work to be done before it is ready.



Participatory Theatre Troupe

CLS worked with the Canadian Institute for Inclusion and Citizenship, and received some money from the Vancouver Foundation to create a theatre production with a focus on employment. The "We Deserve To Work" theatre group started in spring 2020 where the actors met using Zoom. These gatherings have been happening every two weeks. The actors met with Job Developers as part of their research and interviewed self-advocates and employers to help get ideas for the play.







Studio Seventy-three is where a group of artists work with glass to create beautiful glassware, decorative pieces, and jewellery. Studio 73 was open during the pandemic (with COVID-19 restrictions in place) and were very busy.

The studio worked with the Newton Business Improvement Association (NBIA) and the City of Surrey on a project called "Store to Door" which helped shops that would safely sell and deliver products to customer's homes. The studio received some money from NBIA to update the website and teach the staff and artists how to easily add things to the website.





Pottery Works

The PotteryWorks studio in New Westminster and the store located at River Market have been closed to the public during the pandemic, but artists have still been making and selling their art through a new website https://www.potteryworks.ca/.

The 'Colour Collective' is a group of painters at PotteryWorks who have been working on their talents for over 19 years. They featured their art in the following shows:

- "The Abstract View" at the Anvil Centre in New Westminster.
- "Searching for Surrey" at the Surrey Art Gallery
- The Lookout Gallery at UBC
- Pacific Arts Market on Broadway in Vancouver



Advanced Care Planning + Late Life Planning

In October 2020, some CLS staff took some training with the Fraser Health Authority on how to plan with supported individuals as they get older.

Sadly, a few individuals at CLS passed away in 2020. CLS worked with a consultant to create a plan to help people prepare for this stage of life. This Late Life Planning project has now become a Province-wide project which will help individuals and families all over the province.



Artist: Hebrides Dan Tell

How are we doing?

Every year, we ask individuals, families, and others who work with CLS how we are doing. They said these things about CLS:

Excellent attention to self-advocacy.
- External Stakeholder -

I'm safe and secure no matter what. - Supported Individual - My staff help me achieve what I want to do. My staff is good
- Supported Individual

I watched many agencies in the lower mainland struggle with the challenge of integration. Few have done as stellar a job as CLS. - Family Member - They are willing to think outside the box and a good organizational partner.
- External Stakeholders -

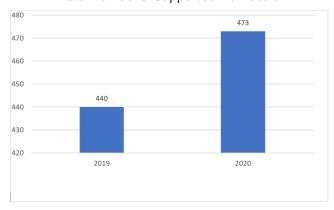
You have stepped up and made difficult decisions during the pandemic without losing sight of the individuals and their needs.

The fact they have given me a chance to live my best life and do my dream job.

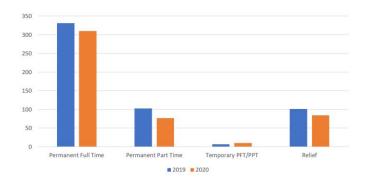
- Supported Individual

These graphs show how many people are involved with CLS:

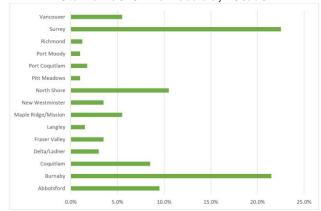
Total Number of Supported Individuals



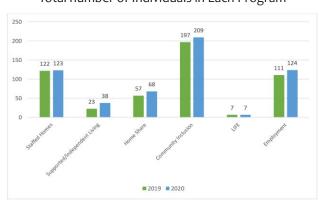
Total number of CLS Employees



Total number of Individuals by Location



Total number of Individuals in Each Program





CLS Award design by Studio73 Artists

Employee Awards

Each year, CLS celebrates the staff that support the individuals. This year, the event was held virtually and close to 80 people joined the online event.

Staff received gifts of appreciation for everything they do at CLS.



Hamid Khatami



Nick Herrera



Nikki Roberts



Alyssa Minnis



Danielle Morneau

The Woodlands Parents' Group Award

is presented to someone with Vision, Courage and Creativity. Congratulations to this year's winner-Hamid Khatami.

The Community Integration and Inclusion Award

is presented to someone who achieves success in community integration and inclusion in creative ways. Congratulations to this year's winner-Nick Herrera.

Person Centred Active Support Awards

are presented to staff who show active support, attitudes and passion to the Person Centered philosophy. Congratulations to this year's winners - Nikki Roberts, Nick Herrera, Alyssa Minnis, and Danielle Morneau.

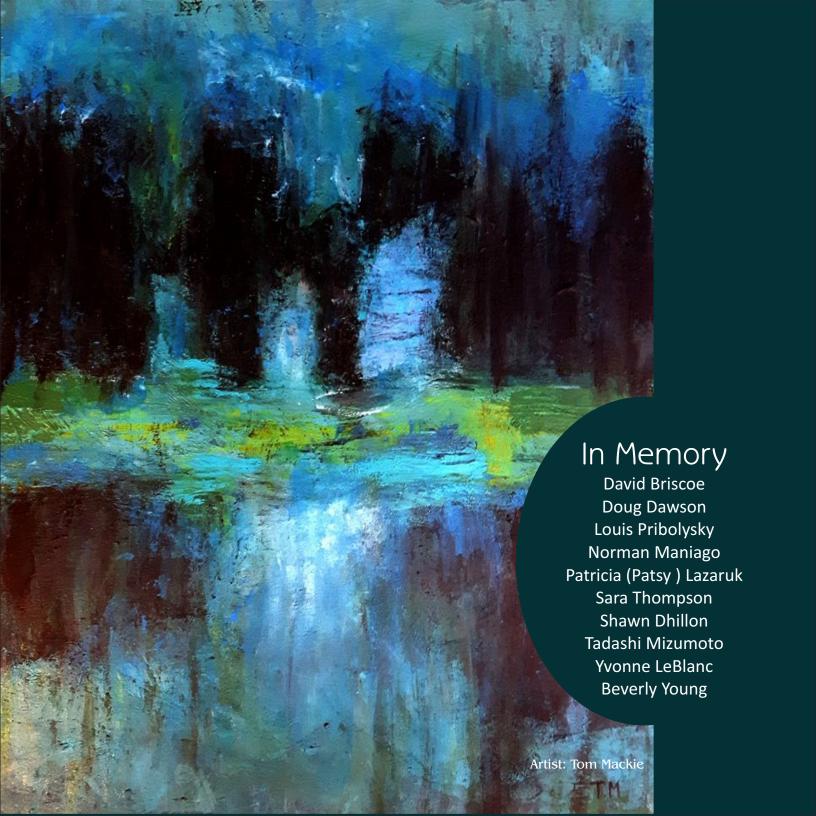
TEAM Award

This year all members of the COVID-Emergency Response team are the recipients of the Team Award. These employees have ensured CLS has come through the last year intact. They worked on the frontline in the homes when COVID cases and exposures were present. They stepped up to support and have been truly amazing with their support and courage.



Simi Bate Team Lead

Nancy Aguilar Marivic Alban Laura Allan Gurshvinder Brar Comfort Coker Maria De Lemos Dale Eady Robin Gibson Harpreet Grewal Krystal Harris Elena Hasiuk Melanie Hawkes Abdi Hussein Adam Johnstone Jerin Joy Adelia Lamzon
Purnima Maharaj
Sean McLeod
Henry Nagel
Penny Palak
Partheshkumar Patel
Laura Pedersen
Cindy Purdon
Mona Purewal
Vikki Ruppel
Marcia Scott
Kpanah Suwarly
Keith Tobanes
Kristi Wilken
Sandhya Yarasu



Thank you to all of the individuals and organizations who contributed to and supported CLS this past year





























Terry Greenaway
Ann Crocker
Phyllis Kingston
Sunita Prasad
Fred & Elaine Blondeau
James Harris
Sandra Rosang
Elaine Asserlind

B.L. Goode
Donna Maniago
Susan Cook
Flora Moore
Harvey and Ellen Hunt
Karen Auld
Bud Johnson
Lana Burgess



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